

# ENABLING A LARGE MANUFACTURING INDUSTRY ON THEIR RPA JOURNEY.

How Amiseq Inc. made this organization’s journey most rewarding!

## OVERVIEW

The organization is one of the largest brands in the Middle East that is manufacturing and supplying high quality drinking water to its customers. They are specialized in purification, filtration, bottling, distribution, and supply of high-quality pure drinking water all over the Middle East.

With their perfected multi-step process and state-of-the-art production line, they ensure the highest levels of purity and quality, offering premium products guaranteed to satisfy their customer every time.

## THE CHALLENGE

The challenge in front of them was to improve employee experience, add value to the customer and enable quick decision making based on data.



Improve Employee Experience



Enable quick decision making



Add value to customers

Jointly with our team of [Amiseq](#) consultants, numerous processes were analyzed end-to-end through workshops and interviews with the SMEs and heads of various departments.

## THE SOLUTION

Our team of consultants enabled them to uncover automation opportunities with clear return on investment (ROI). The business stakeholders hand-picked number of high impact processes that has potential to save mundane/repetitive hours spent by their knowledge workers.

## PROCESSES AUTOMATED



Bank Statement Reconciliation



Management Report Generation



Payroll Processing

Finance and HR department’s processes were shortlisted for automation. Without making many changes to the as-is process, Amiseq was able to deploy software bots using Automation Anywhere 2019 (on-premises) to automate their process. Benefits achieved with the implementation of software bots are one of its kind that made them uncover more opportunities and consider for future automation.

## RESULTS



>90% Effort Saved



0% Errors



100% On-time

## CONCLUSIONS

- ✓ 90% to 100% reduction of human effort on the automated processes.
- ✓ Eliminated errors and thereby rework.
- ✓ On-time completion of tasks.
- ✓ Enabled the top management with timely reports to make informed decisions.
- ✓ **\$80k** cost saved while automating the business process.

With the automation in place, now the team can spend more time on value added task that are even more impactful and creative. [Amiseq](#) is proud to have helped this organization overcome the challenges in a short span of time.