

Automated Jamf Offboarding Improves Security and IT Efficiency



Client Overview

————— A global software company delivers Intelligent Automation solutions for enterprise clients operating in complex IT environments. The organization manages a large and distributed workforce, requiring strict control over user access and corporate devices.

As employees exit the organization, IT teams must ensure that access is revoked immediately and devices are secured to prevent unauthorized usage.

Challenges Faced

Employee offboarding for Mac users relied heavily on manual processes within Jamf, creating delays and increasing operational risk.



Manual and Time-Intensive Execution

IT teams had to log into Jamf, search for users, and repeat the same steps for every offboarding request.



Device Verification Complexity

Assigned devices required manual validation, adding extra steps and slowing execution.



Credential-Dependent Actions

Device locking required manual password entry, increasing effort and risk of errors.



Delayed Access Revocation Risk

Any lag in deactivating devices exposed the organization to potential unauthorized access.

The Solution

Amiseq implemented a **Jamf Offboarding Automation** to streamline and secure the offboarding process for Mac users. The solution automates user search, device validation, and device deactivation within Jamf. By eliminating manual intervention, IT teams can ensure faster execution and consistent enforcement of access controls.



Why the Client Chose



AMISEQ
YOUR TECH PARTNER



Proven expertise in IT
automation and endpoint
management

Seamless integration with
Jamf and enterprise IT
systems

Strong focus on security,
compliance, and risk
reduction

Ability to automate
repetitive workflows with
high accuracy

Strategy and Implementation



Trigger Offboarding Request

Automation initiates upon receiving an offboarding request for a departing employee.



Access Jamf and Retrieve User Data

The system logs into Jamf and searches for the user by username or email.



Validate User and Device Details

Assigned devices are verified to ensure the correct asset is selected.



Execute Secure Device Deactivation

Automation uses stored credentials to lock and deactivate the device.



Confirm Access Revocation

The system ensures the device is secured and access is fully restricted.

What Amiseq Delivered

90%

Effort Reduction

Manual intervention was significantly reduced across offboarding tasks.

540

Hours Saved Annually

Automation eliminated repetitive IT workload at scale.

\$13.5K

Cost Savings

Reduced operational effort translated into measurable savings.

Improved Security Posture

Immediate device lock and access revocation minimized risk exposure.

Conclusion

Automation transformed Jamf offboarding into a predictable and secure operation. Access revocation now occurs in real time, strengthening control over endpoint security.

Reduced reliance on manual processes lowers operational overhead while enabling IT teams to scale efficiently without compromising governance.

Modernize IT Offboarding

See how Amiseq can automate secure offboarding and reduce IT workload.

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