

Automated Employee Offboarding Improves Security and Efficiency



Client Overview

————— A global software company delivers Intelligent Automation solutions while supporting a large and distributed workforce. The IT operations team manages employee access across corporate devices and applications. Strong access control and timely deactivation during employee exits are critical to prevent unauthorized access and reduce operational risk.

Challenges Faced

Employee offboarding relied on manual checks and repetitive tasks, creating delays and increasing the risk of access gaps.



Time-Intensive Offboarding

Completing the end-to-end offboarding process took approximately 30 hours.



Manual Device Verification

IT teams had to confirm manually whether departing employees were using Mac devices.



Application-Level Checks

Searching usernames and verifying assigned devices in JAMF was a slow and repetitive task.



Password-Based Locking

Manually entering passwords to lock and deactivate devices increased effort and error risk.



Limited Scalability

Manual verification became harder to manage as offboarding volume increased.

The Solution

Amiseq implemented an **Employee Offboarding Automation** to streamline device deactivation and access revocation. The solution integrated seamlessly with JAMF and Automation Anywhere, eliminating manual checks while ensuring secure and reliable offboarding. IT teams achieved faster execution and greater control over access termination.



Why the Client Chose



AMISEQ
YOUR TECH PARTNER



Deep Intelligent
Automation expertise
across enterprise IT
operations

Proven integration with
JAMF and endpoint
management systems

Automated access
revocation with built-in
controls

Strong emphasis on
security governance and
risk reduction

Strategy and Implementation



Identify Departing Employees

Automation logs into JAMF and searches employee records by username or email ID.



Validate User and Asset Details

Confirm user information and assigned devices when a match is found.



Select Target Device

Identify the device marked for deactivation by IT.



Deactivate Device

Use stored credentials to lock and deactivate the device securely.

What Amiseq Delivered

90%

Effort Reduction

Manual offboarding effort significantly reduced.

30

Hours Saved

End-to-end offboarding time eliminated through automation.

~0.25

FTE Savings

Equivalent to approximately \$4,000 in annual cost savings.

Improved Security

Faster access revocation reduced exposure risk.

Conclusion

Employee offboarding shifted from a slow and manual process to a secure and automated workflow. Device locking and access revocation now occur quickly and predictably.

The solution strengthened security posture, reduced IT workload, and enabled the team to manage offboarding efficiently as employee volumes change.

Modernize Employee Offboarding

See how Amiseq can automate secure offboarding and reduce IT overhead. Contact us today.

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