

Automated AP Inbox Management Accelerates Invoice Processing



Client Overview

————— A global software company delivers Intelligent Automation solutions for enterprise environments supporting mission-critical operations. The finance team manages a high volume of incoming invoices through shared mailboxes, requiring timely processing and accurate validation.

As invoice volume increased, manual inbox monitoring became difficult to sustain while maintaining speed and accuracy.

Challenges Faced

Accounts payable inbox monitoring relied on manual review, slowing invoice processing and increasing error risk.



High Email Volume

A steady stream of invoices through the mailbox created constant monitoring demands.



Manual Invoice Review

Invoices had to be identified and categorized manually, increasing effort and inconsistency.



Time-Intensive Processing

Each invoice required up to 10 minutes to review, validate, and respond.



Limited Monitoring Coverage

The absence of continuous monitoring led to delays in processing and response times.

The Solution

Amiseq implemented an **AP Inbox Automation** powered by AI to streamline invoice intake and processing.


The solution continuously monitors the AP mailbox, identifies incoming invoices, and uses GenAI (Odin) to classify and process them. Invoice details are validated in Workday, and responses are automatically generated and sent to suppliers. Exceptions are routed to the finance team for further handling.



Why the Client Chose



AMISEQ
YOUR TECH PARTNER



Expertise in automating
finance workflows using AI

Seamless integration with
email systems and Workday

Ability to handle
high-volume, repetitive
processes

Focus on improving speed,
accuracy, and operational
efficiency

Strategy and Implementation



Monitor AP Inbox Continuously

Automation tracks incoming emails and identifies invoice-related messages in real time.



Classify and Extract Invoice Data

Odin categorizes emails, extracts invoice details, and prepares data for processing.



Validate Invoice Details in Workday

Extracted data is verified against Workday records to ensure accuracy and completeness.



Generate and Send Supplier Responses

Odin creates contextual responses, which are automatically sent to suppliers.



Handle Exceptions and Report Activity

Exceptions are routed to the team, and daily reports provide visibility into processing.

What Amiseq Delivered

90%

Effort Reduction

Manual monitoring and processing were significantly reduced.

540

Hours Saved Annually

Finance teams spent less time on repetitive invoice handling.

\$13.5K

Annual Cost Savings

Operational efficiency improvements lowered overall costs.

Faster and More Consistent Responses

Suppliers received timely and accurate updates.

Conclusion

Invoice processing is now faster, more consistent, and no longer dependent on manual inbox monitoring. With Odin driving classification and response generation, invoices are handled with greater accuracy and speed.

Continuous processing allows finance teams to manage higher volumes without added effort. The result is a more responsive AP function, with improved accuracy, faster communication, and a workflow that runs reliably at scale.

Modernize AP Invoice Processing

See how Amiseq can automate inbox management and improve finance operations.

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